



How to Earn Your Referral Reward



Enroll In A Plan

Sign up for one of our postpaid residential electricity plans using your friend's referral code.



Pay Your First Bill

A \$75 bill credit will be applied to your account after you pay your first month's bill.



Earn More Rewards

Pass it on! Share your personal referral code or link with your family and friends to earn even more bill credits.

Your Questions Answered

Here's everything you need to know about our Refer a Friend program.

How does the Refer-A-Friend program work?

We get it – you want the people in your life to experience the same outstanding service that you enjoy! To share Just Energy with your family and friends, simply send them your unique referral code or link. Once your referral makes their first bill payment, you will both receive a \$75 bill credit in your account. * Of course, a few conditions do apply. See below for a full list of our terms and conditions.

Where can I find my unique referral code?

Your unique referral code, link, or QR code can be found on your bill statement. Can't find a copy of your bill? No problem. Simply log in to your customer portal to access your most recent statement.

Is there any limit to how many friends I can refer?

Not at all! Invite as many friends, family members, and colleagues as you want. Remember, the more people you invite, the more account credits you'll earn.

How will I know if someone uses my code?

We will send you an email once your unique referral code is successfully redeemed.

When will I receive my bill credit?

Once your referral pays their first month's bill in full, a \$75 credit will be applied to each of your accounts.

How will I know when the credit has been applied?

We will send you an email once your bill credit is successfully applied to your account. Then all you need to do is sit back and enjoy the savings!

Can I refer a business to the Refer-A-Friend program?

That's a great idea -- thanks! While this program is currently for residential plans only, we'll be sure to let you know if that changes in the future.

Are there any conditions that must be met to earn the \$75 bill credit?

There are a few conditions that keep our Refer-A-Friend program working smoothly.

1. Your friend must enroll in a 12+ month postpaid energy plan.
2. Your account must be active and in good standing.
3. Your friend must make their first full month bill payment before credit is applied.

Call us with the unique friend referral code at **1-844-909-5678**