

| Electricity Facts Label (EFL)                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                           |          |          |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|
| Just Energy – Variable Rate Product: Residential Variable Plan – 1                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                           |          |          |
| For Service Area: Lubbock Power & Light                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                           |          |          |
| Date: 07/01/2025                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                           |          |          |
| Electricity Price (Residential)                                                                                                                                       | Average monthly use:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 500 kWh                                                                                                                                                                                                                                                                                                   | 1000 kWh | 2000 kWh |
|                                                                                                                                                                       | Average price per kilowatt-hour:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 20.0¢                                                                                                                                                                                                                                                                                                     | 19.5¢    | 19.2¢    |
|                                                                                                                                                                       | The average price per kWh is based on the usage levels shown above and includes the following components of the price: <ul style="list-style-type: none"><li>• Base Charge: \$4.95 per premise each billing cycle.</li><li>• Energy Charge: 19.0 ¢/kWh. This includes all supply and applicable Transmission and Distribution Service Provider Electricity (TDSP) delivery charges as established by the Public Utility Commission of Texas (PUCT) Price.</li></ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                           |          |          |
|                                                                                                                                                                       | The average price per kWh does not include JustGreen charge.<br>Your average price for electric service will vary according to your monthly usage.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                           |          |          |
|                                                                                                                                                                       | The price does not include federal, state, or local sales taxes or fees, reimbursement for the state miscellaneous gross receipts tax, other government charges, or all other non-recurring fees. Some locations may be subject to a TDSP Underground Facilities and Cost Recovery Charge authorized by their city that is not included in the total average price shown. For more details, see the TDSP service tariff for a listing of cities and authorized charges.<br><br><b>Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Just Energy. Please review the historical price of this product available at <a href="https://justenergy.com/pricing/tx-residential-variable-rates/">https:// justenergy.com/pricing/tx-residential-variable-rates/</a> or by calling (866) 587-8674.</b> |                                                                                                                                                                                                                                                                                                           |          |          |
| Other Key Terms and Questions                                                                                                                                         | See Terms of Service statement for a full listing of fees, deposit policy, and other terms.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                           |          |          |
| Disclosure Chart                                                                                                                                                      | Type of Product                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Variable                                                                                                                                                                                                                                                                                                  |          |          |
|                                                                                                                                                                       | Contract Term                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Month-to-month                                                                                                                                                                                                                                                                                            |          |          |
|                                                                                                                                                                       | Do I have a termination fee, or any fees associated with terminating service?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | No                                                                                                                                                                                                                                                                                                        |          |          |
|                                                                                                                                                                       | Can my price change during contract period?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Yes                                                                                                                                                                                                                                                                                                       |          |          |
|                                                                                                                                                                       | If my price can change, how will it change and by how much?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Your price can change to reflect changes in market prices, TDSP charges, changes to the ERCOT or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state, or local laws that impose new or modified fees or costs on Just Energy that are beyond our control. |          |          |
|                                                                                                                                                                       | What other fees may I be charged?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Please see the “Special Service Fees” and “JustGreen” sections of the Terms of Service for more details.                                                                                                                                                                                                  |          |          |
|                                                                                                                                                                       | Is this a pre-pay or pay in advance product?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | No                                                                                                                                                                                                                                                                                                        |          |          |
|                                                                                                                                                                       | Does the REP purchase excess distribute renewable generation?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Yes                                                                                                                                                                                                                                                                                                       |          |          |
|                                                                                                                                                                       | Renewable Content                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 31%                                                                                                                                                                                                                                                                                                       |          |          |
|                                                                                                                                                                       | The statewide average for renewable content is                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 35.2%                                                                                                                                                                                                                                                                                                     |          |          |
| Just Energy Texas L.P. d/b/a Just Energy<br>P.O. Box 460008, Houston, Texas 77056<br><a href="http://www.JustEnergy.com">www.JustEnergy.com</a>   PUCT License #10052 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | CustomerSupport@JustEnergy.com<br>Monday – Friday: 8AM – 7PM CST, Saturday: 9AM – 6PM CST<br>Phone: 1-866-587-8674   Fax: 1-888-548-7690                                                                                                                                                                  |          |          |